



immulab

Reinventing Immunohaematology

The new face of Immunohaematology, Immulab was formed following the acquisition of Seqirus IH by Paragon Care. **Paragon Care** is an ASX listed Australian company that specialises in diagnostics, acute, primary and aged healthcare. The heritage, expertise and over 70 years of experience in the manufacture of IVD's has transferred through to Immulab.

The Immulab business specialises in the production of Reagent Red Blood Cells (RRBCs), monoclonal blood grouping reagents and ancillary products for immunohaematology laboratories and we are the exclusive Australian and New Zealand partner of Immucor®. Immulab distributes and supports the full range of Immucor reagents, BioArray Genotyping and Immucor Blood Bank automation featuring solid phase technology.

The Immulab team is focused on providing high quality, reliable reagents matched with the highest level of technical support in the industry.

With transition now complete, Immulab is getting down to the business of reinventing Immunohaematology however some things will not change

- Product names and codes
- Quality of products, including the Immucor range of reagents and blood bank automation
- The state of the art manufacturing process and facility
- Australia's industry leading technical and account management team

Contacting Immulab has never been easier...

Immulab Orders and Order Enquiries <i>Place and check order status</i>	immulaborders@paragoncare.com.au P: 03 9067 5859 F: 03 8833 7890
Immulab General Enquiries <i>Requests for product and technical information</i>	immulabenquiries@paragoncare.com.au Or contact your Immulab Key Account Manager Claire Grattidge (VIC/TAS) – 0428 591 604 James Pistemalis (VIC/ACT/NZ) – 0458 315 961 Rachel Woolaston (NSW/QLD) – 0439 561 787 Natalie Caldwell (WA/SA/NT) – 0476 825 169
Immucor Service and Engineering Support	immulabservice@paragoncare.com.au AUST 1800 788 751 NZ 0800 520 727
Immulab Account Enquiries	ar@paragoncare.com.au

Ordering with Immulab

Ordering with Immulab is simple and easy

- Order via email and receive an email confirmation of your order by our customer service team
- Order via telephone and receive an email confirmation of your order by our customer service team.

For urgent orders please call Immulab on 03 9067 5859

Immulab is partner with Toll Logistics to deliver your product safety and on time.

Please make note of the delivery timeframes – this is our promise to you.

Immulab orders (Non RRBC) placed prior to 10am	Despatched for delivery the next day Monday to Thursday
Immulab orders (Non RRBC) placed after 10am	Despatched the following day for delivery day after
Immulab orders (Non RRBC) placed after 10am Thursday	Despatched following Monday for delivery Tuesday
Immulab RRBC standing order deliveries (as per Immulab RBC Delivery Calendar)	Please refer to the Immulab Delivery Calendar for delivery time frames

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